
Prices

Any quotations provided by an authorized Solaire Medical associate shall remain in effect for ninety (90) days from the origination date listed on the quotation unless otherwise noted by a listed expiration date. All quotations are subject to credit approval prior to acceptance by Solaire Medical.

Payment

Orders are invoiced at the time of shipment. Payment terms are net 30 days. A finance charge of one (1%) percent per month or twelve (12%) percent per year will apply to all obligations not paid according to the terms and conditions herein. In the event the account is turned over to an attorney or other agency for collection, purchaser shall pay all reasonable collection fees, attorney fees and court cost incurred by the seller.

Third party purchase orders must be accompanied with 50% prepayment of the order value. The remaining order balance plus freight charges are due net 30 days after the shipment date.

Lead Time

Standard products are available 30 days from receipt of order. Custom or stainless steel orders are typically available 45 days following the receipt of an order.

Freight and Handling

Quoted prices do not include applicable freight and handling charges. Solaire Medical will pre-pay and add freight charges.

Online Freight

Solaire Medical ships online orders within the continental United States only. Freight rates are calculated and billed at the time of checkout.

Damaged Shipments

It is the purchaser's responsibility to examine products upon delivery. Any visible damage must be noted on the carrier's Bill of Lading. If there is visible damage to the product upon arrival, the customer is instructed to refuse delivery of the damaged product. Failure by the purchaser to make any claim against the company within seven (7) days of receipt of the product shall constitute acceptance of the products and a waiver of product damages or shortages.

Hold Orders

An estimated ship date is provided on the order confirmation. If an order is released into production and placed on HOLD by the customer for a later ship date, then a minimum daily storage fee of \$100 will be incurred.

Returns

Returns must be made within 30 days from the date of original shipment. All returned goods must be in new, salable condition and have an authorization number assigned by Solaire Medical's Customer Service department. Evolve casework and custom orders may not be returned. Original and return freight charges are the responsibility of the customer. A 20% restocking fee will be charged on all returned merchandise.

Cancellations

Order change and cancellation requests will be handled on a case-by-case basis. A change or cancellation fee may be incurred up to the full order value. This fee is determined by the percentage of the order complete at the time of cancellation.