
Solaire Medical Warranty

Solaire Medical standard products are warranted to the original purchaser to be free from defects in material and workmanship for a period of 12 years from date of purchase. Custom products are warranted to the original purchaser to be free from defects in material and workmanship for a period of one (1) year from date of purchase. Solaire Medical electronics are warranted to the original purchaser to be free from defects in material and workmanship for a period of one (1) year from the date of purchase.

This warranty is limited to parts manufactured by Solaire Medical and to the original purchaser of equipment. Excluded from this warranty:

- Freight damage
- Improper installation
- Lack of proper maintenance
- Failure caused by abuse or misuse
- Unauthorized modifications or alterations
- Wear under normal use
- Exposure to extreme heat or moisture

Should defects in material or workmanship be shown to exist in any Solaire Medical product, Solaire Medical may repair or replace, at our option, any such defective product covered by our warranty.

To receive benefits under terms of Solaire Medical's warranty, the purchaser must:

- Contact a Solaire Medical Customer Service representative at 1-888-435-2256
- Provide a description and pictures of the damage, if possible
- Provide the original purchase order number or Solaire Medical's order number



Storage solutions for healthcare

Solaire Medical | P.O. Box 2808 | Grand Rapids, Michigan 49501
888-435-2256 phone | 616-743-5944 fax | solairemedical.com